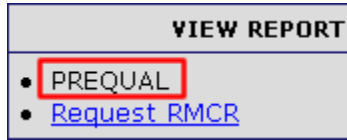
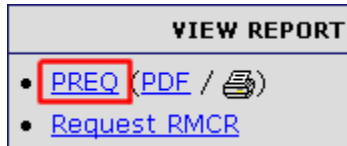




On your **Credit** screen, you see **PREQUAL** as normal text:



Instead of seeing **PREQ** as a link:



The file is either in system lock or no repository has been ordered on the report. To order a repository, click on **Add Bureau**. If you are unable to order the report, it probably means the file is in system lock. Please contact your credit reporting agency for assistance.